

**ID Cards and DEERS:** Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

**TRICARE Health and Dental:** Assistance in coordinating TRICARE enrollment, claims, and issues with the nearest Health Benefits Advisor, as well as providing information on TRICARE and dental services.

**Financial Management:** Provide financial resource referrals. Grants are also available to eligible Service Members and Veterans.

**Crisis Intervention:** Capable of identifying family crisis situations, and provide immediate assistance to stabilize the situation, and refer to appropriate resources for assistance.

**Information and Referral:** Provides military and civilian resources through agencies, groups, private organizations, and/or clergy to solve or assist with resolving problems.

**Legal Assistance:** Referral to legal information and coordination with the Judge Advocate General for assistance with wills, powers of attorney, Servicemen's Civil Relief Act, and other legal matters pertaining to deployment. Also referral to local and State Legal resources for civilian and criminal issues.

**Emergency Family Assistance Centers:** Established in times of Natural or man made disasters, operating 24/7, in order to support family members and Service Members.

**Exceptional Family Member Program:** A program to assist families who have any member with learning or medical conditions that need specific treatment facilities or care near by to have easier access to those needs.

## Helpful Web Sites

**Military One Source:**  
<http://www.militaryonesource.mil/>

**American Red Cross:**  
[www.redcross.org](http://www.redcross.org)

**DEERS:**  
[www.dmdc.osd.mil](http://www.dmdc.osd.mil)

**DFAS:**  
[www.dfas.mil](http://www.dfas.mil)

**JSS:**  
[www.jointservicesupport.org](http://www.jointservicesupport.org)

**Tricare/dental:**  
[www.tricare dentalprogram.com](http://www.tricare dentalprogram.com)

**Tricare:**  
[www.tricare.mil](http://www.tricare.mil)

### National Guard Family Assistance



**Indiana Family Programs Office**  
**24 Hour Emergency Hotline**

**Toll Free: 800-237-2850 Ext 73192**



**Military Family Assistance Centers**

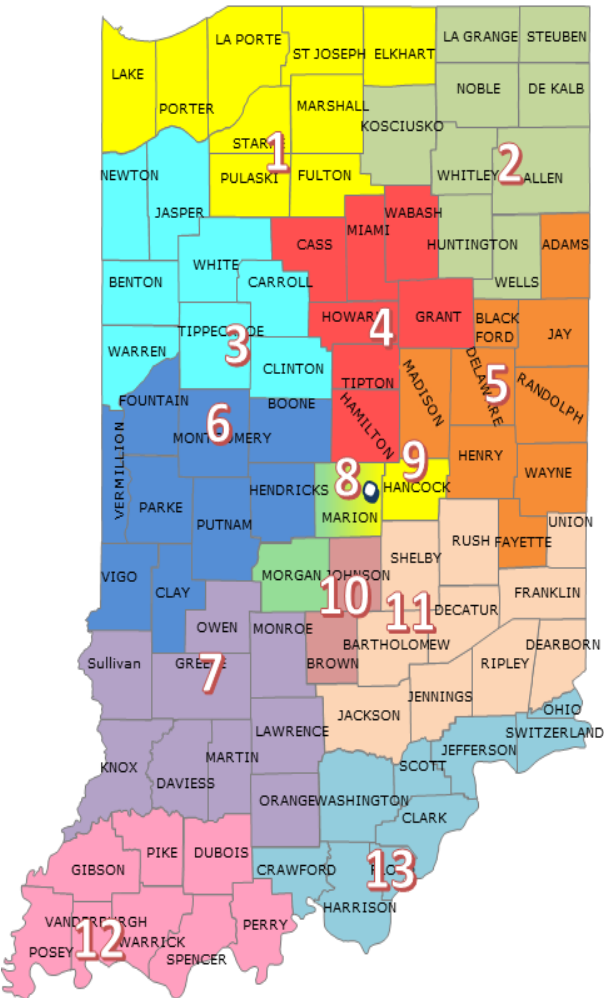
## **We are here to help!**

### **Family Assistance Centers (FAC):**

Family Assistance Centers provide a variety of referral based services to geographically dispersed Service Members, Veterans, Retirees and family members from all military branches. FAC's provide 8 essential areas of referral, services, and assistance, included on the next page.

## Indiana Family Assistance Center Map

Coordinator: Rhonda Arnold	Region 7: Abigail Roberts
Region 1: Josie Vang	Region 8: Alison Franklin
Region 2: Jacqueline Motz	Region 9: Colleen Nicholson
Region 3: Brian Maynard	Region 10: Traci Dinkens
Region 4: Auston Fulk	Region 11: Jenni Allman
Region 5: Jamie Trosper	Region 12: Carrie Pitts
Region 6: Kathy Townsend	Region 13: Steve Mennemeyer



## Indiana Family Assistance Center Locations

### **Coordinator—Tyndall Armory**

Family Assistance Center Coordinator  
711 N. Pennsylvania St. Indianapolis, IN 46204  
Cell: 317-650-1334 Office: 317-247-3300 x 72694  
rhonda.m.arnold.ctr@mail.mil

### **1. Gary Armory**

Family Assistance Specialist  
2501 E. 15th Ave. Gary, IN 46402  
Cell: 317-650-8319 Office: 317-247-3300 x 88053  
josephine.m.vang.ctr@mail.mil

### **2. Fort Wayne Armory**

Family Assistance Specialist  
130 W. Cook Rd. Ft. Wayne, IN 46825  
Cell: 317-650-8945 Office: 317-247-3300 x 87221  
jacqueline.n.motz.ctr@mail.mil

### **3. Lafayette Armory**

Family Assistance Specialist  
5218 Haggerty Ln. Lafayette, IN 47905  
Cell: 317-650-1498 Office: 317-247-3300 x 87516  
brian.l.maynard.ctr@mail.mil

### **4. Kokomo Armory**

Family Assistance Specialist  
315 E. Markland Ave. Kokomo, IN 46901  
Cell: 317-650-9409 Office: 317-247-3300 x 88179  
douglas.a.fulk.ctr@mail.mil

### **5. Muncie Armory**

Family Assistance Specialist  
401 N. Country Club Rd. Muncie, IN 47303  
Cell: 317-650-1859 Office: 317-247-3300 x 88661  
jamie.r.trosper.ctr@mail.mil

### **6. Crawfordsville Armory**

Family Assistance Specialist  
1405 S. Washington St. Crawfordsville, IN 47933  
Cell: 317-650-8366 Office: 317-247-3300 x 85124  
kathleen.j.townsend.ctr@mail.mil

### **7. Linton Armory**

Family Assistance Specialist  
2000 Hwy 54 E. Linton, IN 47441  
Cell: 317-650-1829 Office: 317-247-3300 x 85551  
abigail.m.roberts5.ctr@mail.mil

## Indiana Family Assistance Center Locations

### **8. Tyndall Armory**

Family Assistance Specialist  
711 N. Pennsylvania St. Indianapolis, IN 46204  
Cell: 317-650-7750 Office: 317-247-3300 x 85449

### **9. Lawrence Armory**

Family Assistance Specialist  
9920 E. 59th St. Indianapolis, IN 46216  
Cell: 317-650-8412 Office: 317-247-3300 x 87697  
colleen.m.nicholson3.ctr@mail.mil

### **10. Camp Atterbury**

Family Assistance Specialist  
BLD 343, 5th North St. Camp Atterbury, IN 46124  
Cell: 317-650-7741 Office: 317-247-3300 x 61344  
traci.s.dinkens.ctr@mail.mil

### **11. Columbus Armory**

Family Assistance Specialist  
2160 Arnold St. Columbus, IN 47203  
Cell: 317-650-7402 Office: 317-247-3300 x 85101  
jennifer.j.allman.ctr@mail.mil

### **12. Evansville Armory**

Family Assistance Specialist  
3300 E. Division St. Evansville, IN 47715  
Cell: 317-650-7392 Office: 317-247-3300 x 87320  
carrie.a.pitts.ctr@mail.mil

### **13. New Albany Armory**

Family Assistance Specialist  
2909 Grant Line Rd. New Albany, IN 47150  
Cell: 317-650-7756 Office: 317-247-3300 x 88748  
steven.s.mennemeyer.ctr@mail.mil

## Airman & Family Readiness Program

### **Margaret Amos**

INANG 181 IW  
800 S. Petercheff St.  
Building 3  
Terre Haute, IN 47803  
Office: 812-877-5545  
margaret.l.amos6.civ@mail.mil

### **Connie Douthat**

INANG 122 FW  
3005 W. Ferguson Rd.  
Building 780  
Ft. Wayne, IN 46808  
Office: 260-478-3400  
connie.s.douthat.civ@mail.mil

