

Indiana Family Assistance Locations

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Indiana Family Assistance Locations

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Kathy Townsend
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Jacqueline Motz
Family Assistance Specialist
130 W. Cook Rd. Ft. Wayne, IN 46825
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Airman & Family Readiness Program

Margaret Amos
INANG 181 IW
800 S. Petercheff St.
Building 3
Terre Haute, IN 47803
Office: 812-877-5545
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Connie Douthat
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Ft. Wayne, IN 46808
Office: 260-478-3400
connie.s.douthat.civ@mail.mil

Indiana J9

Family Programs

Family Assistance Centers

We serve ALL branches of Service
through all of their lives.

Providing 8 Essential Areas of Service

- ◆ Finances
- ◆ Legal
- ◆ ID Cards/DEERS
- ◆ Tricare
- ◆ Crisis Intervention
- ◆ Information and Referral
- ◆ EFMP
- ◆ EFAC



National Guard
Family Assistance



Family Assistance Centers: FACs are established to provide support and assistance to service members and their families of all branches. The primary mission of a FAC is to support families before, during and after a deployment, in order for service members to focus on their mission and give them peace that they and their families have a place to go to learn about and receive all of the resources and benefits they have earned. FACs are available to our Service Members, Veterans, Retirees and their families all through their life.



Servicing

Families of Service Members

Service Members

Command

Support:

- Information and Referral
- Local and National Emergencies
- Coordination with Rear Detachment
- Problem Solving
- Community Collaboration

ID Cards and DEERS: Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

TRICARE Health and Dental: Assistance in coordinating TRICARE enrollment, claims, and issues with the nearest Health Benefits Advisor, as well as providing information on TRICARE and

Financial Management:

Financial assistance is available to assist with resolving financial issues. Several Grants are available to eligible activated Reservists, as well as other resources.



Crisis Intervention:

Capable of identifying family crisis situations, and provide immediate assistance to stabilize the situation, and refer to appropriate sources for follow-up help. Crises may be personal, social, financial, emotional or medical in nature.

Information and Referral:

Referring family members to various military and civilian agencies, groups, private organizations, and/or clergy to solve or assist with resolving problems. The FAC Specialist is the focal point of contact for help and provides direct assistance and/or directs the family member to where help can be found.

Legal Assistance:

The provision of legal information and coordination with the State Legal Assistance Officer for assistance with wills, powers of attorney, Servicemen's Civil Relief Act, and other legal matters pertaining to deployment.

Emergency Family Assistance Centers:

EFACs are established in times of Natural or man made disasters to operate 24/7 in order to check on our family members and Service Members. We will call and make sure each member is safe and all resources needed are given and work with your family till all issues from the disaster are taken care of to the best of our ability.

Exceptional Family Member Program:

EFMP is a program to help our families who have any member with learning or medical conditions that need specific treatment facilities or care near by to have easier access to those needs. We assist families to find and work with those specific resources.

We also provide periodic Wellness calls to families during a deployment.

Briefings: The Family Assistance Team conducts Deployment and Reunion briefings to help prepare families for the emotional anxieties related to separation and reintegration upon return. Other informational briefings can be arranged as needed

Helpful Web Sites

Military One Source:

<http://www.militaryonesource.mil/>

American Red Cross:

www.redcross.org

DEERS:

www.dmdc.osd.mil

DFAS:

www.dfas.mil

JSS:

www.jointservicessupport.org

Tricare/dental:

www.tricare dentalprogram.com

“Unit Readiness requires self-sufficient families and the Family Assistance Center helps the unit's Families stand on their own.”

